Hostel Rules and Guidelines

The Hong Kong Youth Hostel Association (HKYHA) aims to provide our guests a clean and safe living environment and to ensure all guests may fully utilize the hostel facilities. To create a wonderful stay together, please ensure that the hostel rules and guidelines are followed as below:

1. Guests must comply with the hostel rules and guidelines and follow the instructions by hostel staff.
2. The hostel staff may reserve the right to refuse entry if guests do not arrive during the specified check in time.
3. The hostel staff reserves the right to require proper proof of identity (e.g. passports or identity cards) from all persons checking in. The hostel staff has the absolute discretion to refuse to check in if the identity does not match with the person mentioned in the reservation or if anyone refuses to provide the requisite proof of identity to the hostel.
4. There is an age restriction for staying in different room types in different hostels. Please refer to Booking Terms and Conditions for further information.
5. Guests who stay at all hostels with the exception of YHA Mei Ho House must be a member of the Hong Kong Youth Hostel Association or the International Youth Hostel Association (Hostelling International). Please refer to Booking Terms and Conditions for further information.
6. A security deposit is required upon check-in or upon borrowing hostel equipment. The deposit will be returned in full if the returned equipment or rooms are in good condition. For further enquiries, please refer to on-site hostel staff.
7. All guests must follow the maximum capacity set for each room, dormitory and tent assigned. If the number of guests staying exceed the maximum specified occupancy of the room type, charge for additional bed will be applied or guests will not be allowed to stay. Please refer to Booking Terms and Conditions for further information.
8. Guests who stay in shared dormitory have to be aware of the limitation of the luggage size and quantity you may bring along with. For further enquiries, please refer to on-site hostel staff.
9. The hostel staff may reserve the right to ask the guests to leave and extra charge will be applied if guests do not check out during the specified check out time.
10. Guests must ensure that all luggage and personal belongings are cleared from the room during check out. Any items which do not belong to the room will be disposed.
11. All guests must bring down the keycard, bed sheet, duvet cover and all borrowed items to the reception during check-out. If any items in room or room keys are lost or damaged, guests are required to compensate for the respective items. For further enquiries, please refer to on-site hostel staff.
12. With the exception of YHA Mei Ho House, guests must leave the hostel area after check out. All guests must register in advance with on-site hostel staff if you wish to stay in the hostel area which additional fees (e.g. Day or Night camp fees) will be incurred. For further enquiries, please refer to on-site hostel staff.

13. Guests must ensure that all valuable and personal items are always stored securely and not left unattended. All room windows, doors and lockers are always properly locked. HKYHA will not liable for any lost or damaged items if guests fail to safely secure their personal belongings during the stay. Lockers are available in most of the hostels, guests need to prepare for their own lock. If guests suspect that there are any stolen or lost items, please immediately notify our on-site hostel staff for assistance.

14. Guests who choose to utilize the public kitchen must ensure that all borrowed utensils and cookware are properly cleaned, cared and kept in the condition found as well as ensure that waste is properly disposed of.

15. No cooking is allowed in the room

16. Some of the hostels provide barbecue site. Guests who utilize the barbecue facilities must ensure that all BBQ tools and wares are properly switched off and the fire is put out. All guests can only cook or start fire in the designated barbecue area.

17. Some of the hostels provide camping, the camping fees includes the camp site, public kitchen as well as the bathroom facilities. With the exception of the “Hassle-Free Camping”, campers must bring their own tents and hostel will not provide any sleeping bags or blanket. The check in procedures for camping will be the same as room reservation.

18. Some of the hostels do not provide 24-hour hot water in the bathroom facilities. For further enquiries, please refer to on-site hostel staff.

19. Special requests (e.g. specific room or bed) are always subject to the availability and not guaranteed. Hostel staffs will make appropriate arrangement depending on situations.

20. Guests should keep the volume down from the hours of 11:00pm till 09:00am.

21. No smoking will be permitted in hostels including the rooms, public kitchen, bathroom facilities and all outdoor areas inside the hostel.

22. Excessive alcohol consumption, illegal recreational drug storage or usage is strictly prohibited in the hostel. The hostel staff may reserve the right to refuse the guests under influence of drugs or alcohol to stay and ask the guests to leave the hostel immediately.

23. Guests are not permitted to enter any opposite gender dormitories with the exception of private rooms and tents.

24. Please preserve the environment and the hostel facilities.

25. Hostel to be kept clean and tidy at all times. Littering is not allowed.
26. Guests are prohibited from bringing in any hazardous items or equipment into the hostel.

27. No durian or food with a strong stench will be permitted into the hostel.

28. No pets or animals are allowed to be brought into the hostel except guide dogs.

29. No hanging of clothes are permitted in any public areas of the hostel. If clothes are found to be hung, they will be disposed of without prior notice.

30. Any commercial, political, religion event is prohibited in hostel without HKYHA written approval.

31. Guests found to have damaged anything in the room, public facilities or hostels area will be required to pay compensation.

32. Due to security reasons, room windows at YHA Mei Ho House are strictly forbidden to be opened.

33. Guests must follow the specific individual set of hostel rules and regulations found at each individual hostel. Rules and regulations will be displayed clearly at the hostel. For further enquiries, please refer to on-site hostel staff.

**Violation of Hostel Rules and Guidelines**

Guests who violate any of the above rules and guidelines must indemnify HKYHA for any loss. HKYHA reserves the right to ask any guest to leave the hostel immediately and terminate their membership (if applicable) and their right to enjoy the HKYHA facility. Membership and all fees paid will not be refunded.

- The HKYHA reserves the right for the final decision and to amend any of the relevant rules and regulations without prior notice.

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