

1. Booking Confirmation and Payments

Room reservation will be confirmed instantly and payments are due in full at the time of booking.

2. Check-in

Upon arrival, please check-in at the reception with valid identity document (e.g. passport / Hong Kong ID / travel document), together with valid HKYHA / Hostelling International individual or group membership card and booking confirmation letter.

The operation hours of each hostel are as follows:

Hostel	Opening Date	Check-in Time*	Check Out Time*	Closing Hours for Reception & Main Gate
YHA Mei Ho House Youth Hostel	Whole Year	After 15:00	Before 11:00	Open 24 Hours
(Hong Kong Island) YHA Jockey Club Mt. Davis Youth Hostel	Specific Dates Only [Ⓟ]	16:00 - 20:00	09:00 - 11:00	20:00 - 09:00 Next Day
(Tai Po) YHA Bradbury Jockey Club Tai Mei Tuk Youth Hostel				
(Lantau Island) YHA Ngong Ping SG Davis Youth Hostel				
(Sai Kung) YHA Pak Sha O Youth Hostel				
(Sai Kung) YHA Bradbury Hall Chek Keng Youth Hostel				
(Tsuen Wan) YHA Sze Lok Yuen Tai Mo Shan Youth Hostel				

*Failure to arrive or depart within the operation hours may result in missing the service.

[Ⓟ]For inquiry, please contact our reservation center directly via email info@yha.org.hk

3. Security Deposit[°]

A security deposit is required upon check-in at hostel receptions and will be collected in either cash or credit card. If the guest does not cause any damages or losses to the hostel during the stay, the deposit will be returned in full upon check out.

Deposit to be collected as follows:

Staying Night(s)	Private Room / Private Dormitory / Bell tent / Tent (Per Unit)	Dormitory Bed / Bring Your Own Tent (Per Head)
1 - 28 Night(s)	HK\$500	HK\$100
29 Nights or more	HK\$2,000	HK\$500

Meanwhile, a security deposit is also required for borrowing some of the hostel equipment and facilities. The deposit will be returned in full if the returned equipment and facilities are in good condition.

[°]Special arrangement on security deposit will be applied to group reservation, please send email to group@yha.org.hk for details.

4. YHA Membership

YHA individual membership applies to the membership cardholder only, and may not be used by any other 3rd person.

If guests are not a member of Hong Kong Youth Hostel Association (HKYHA) or International Youth Hostel Association (Hostelling International, HI), yet, they may apply the membership online on [our website](#) or upon arrival at hostel reception (only individual membership is available for on-site application). For more details, please visit [our website](#).

Arrangements are as follows:

YHA Mei Ho House Youth Hostel	Guests who make the reservation with member rate must be a HKYHA or HI member. If guests fail to present a valid membership card upon check-in, they must apply the membership instantly or pay the price difference between the member and non-member rates at hostel reception.
(Hong Kong Island) YHA Jockey Club Mt. Davis Youth Hostel, (Tai Po) YHA Bradbury Jockey Club Tai Mei Tuk Youth Hostel, (Lantau Island) YHA Ngong Ping SG Davis Youth Hostel, (Sai Kung) YHA Pak Sha O Youth Hostel, (Sai Kung) YHA Bradbury Hall Chek Keng Youth Hostel, and (Tsuen Wan) YHA Sze Lok Yuen Tai Mo Shan Youth Hostel	Guests who stay at these hostels must be a HKYHA or HI member. If guests fail to present a valid membership card upon check-in, they must apply the membership instantly at hostel reception. Each individual membership member can bring a maximum of three non-members to stay at our hostels at the same time. Non-members are required to pay the non-member rate. Each Private Room / Private Dormitory / Bell Tent / Tent should provide at least one valid membership card during check in.

5. Age Limit

Details are as follows:

Hostel	Private Room / Private Dormitory / Bell tent / Tent / Bring Your Own Tent *	Dormitory Bed*
YHA Mei Ho House Youth Hostel	<p>Guests aged 17 or below must be accompanied by a guardian aged 18 or above, and are required to stay in a Private Room / Private Dormitory.</p> <p>Each Private Room allows a maximum of one child aged 5 or below to stay for free together without additional bed. Any extra child will be considered as adult⁺.</p>	<p>Guests aged 17 who have a Parent / Guardian Consent Letter stating that the hostel shall bear no obligation for supervising him / her and is not responsible for his / her behavior during his / her stay may stay unaccompanied in a Shared Dormitory.</p>

<p>(Hong Kong Island) YHA Jockey Club Mt. Davis Youth Hostel, (Tai Po) YHA Bradbury Jockey Club Tai Mei Tuk Youth Hostel, (Lantau Island) YHA Ngong Ping SG Davis Youth Hostel, (Sai Kung) YHA Pak Sha O Youth Hostel, (Sai Kung) YHA Bradbury Hall Chek Keng Youth Hostel, and (Tsuen Wan) YHA Sze Lok Yuen Tai Mo Shan Youth Hostel</p>	<p>Guests aged 17 or below must be accompanied by a guardian aged 18 or above to stay in Private Room / Private Dormitory / Bell tent / Tent / Bring Your Own Tent. However, for guests aged between 16 and 17 who have a Parent / Guardian Consent Letter stating that the hostel shall bear no obligation for supervising him / her and is not responsible for his / her behavior during his / her stay may also stay unaccompanied in Bring Your Own Tent.</p> <p>Each Private Room / Private Dormitory / Bell Tent / Tent allows a maximum of one child aged 5 or below to stay together for free without occupying a bed. Any extra child will be considered as adult*.</p>	<p>Guests aged 15 or below is not allowed to stay in a Shared Dormitory; Guests aged between 16 and 17 who have a Parent / Guardian Consent Letter stating that the hostel shall bear no obligation for supervising him / her and is not responsible for his / her behavior during his / her stay may stay unaccompanied in a Shared Dormitory, otherwise, he / she must be accompanied by a guardian aged 18 or above to stay in a Shared Dormitory.</p>
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★Special arrangement on age limit may be applied to group reservation, please send email to group@yha.org.hk for any inquiry.

+Under latest government policy, the number of staying guests for each Room, Private Dormitory, Tent, Bell Tent or Tent of Bring Your Own Tent should not be more than 4 people. For any cases of violation, the hostel will immediately terminate the stay of the guests without any refund. If the hostel suffers any losses or receives any fines from authorised authority as a result, Hong Kong Youth Hostels Association (HKYHA) and the hostel shall reserve the right to claim compensation from the guests.

6. Cancellation Policy[#]

No cancellation or amendment can be made once the booking is confirmed⁺. For other booking enquiries, please contact our reservation center directly via email (info@yha.org.hk). If guests do not arrive the hostel on the scheduled date of arrival, no refund will be made. If their bookings are more than one night, hostel will reserve the right to cancel their remaining booking and resell the accommodation.

[#]All special promotion or offer will be subject to specific terms and conditions that indicated clearly on promotion materials. Please study before making any reservation.

+With the exception of Adverse Weather Arrangements, please check Point 11 of this Terms.

7. Group Reservation

9 or more reservations (for Private Room / Private Dormitory / Dormitory Bed / Bell Tent / Tent / Bring Your Own Tent / Day Camp / Evening Camp) could be considered as a group booking which the guests are required to provide a valid member card of our group membership during check-in. For any group reservation, please send email to group@yha.org.hk and we will respond as quickly as we can.

8. Special Requests

Special requests (e.g. specific room or bed) are always subject to the availability and not guaranteed. Hostel staffs will make appropriate arrangement depending on situations.

9. Additional Charges

All guests must not exceed the maximum specified occupancy[^] of the reserved room type. If additional beds are needed, please contact our reservation center in advance to check the availability and make corresponding reservation.

[^]If the actual number of guests staying are more than the maximum specified occupancy of the reserved room type, the hostel will charge the guests for the extra bed or reject the staying of the exceeded number of guests.

10. Luggage Allowance

Guests who stay in shared dormitory have to be aware of the limitation of their luggage size and quantity to bring along with, and follow the hostel rule and regulation strictly. Please contact the hostel staff directly for more details.

11. Adverse Weather Arrangements

Arrangements are as follows:

<p>YHA Mei Ho House Youth Hostel</p>	<p>Hostel opens 24 hours. If your schedule is affected by the adverse weather, please contact the hostel directly.</p>
<p>(Hong Kong Island) YHA Jockey Club Mt. Davis Youth Hostel, (Tai Po) YHA Bradbury Jockey Club Tai Mei Tuk Youth Hostel, (Lantau Island) YHA Ngong Ping SG Davis Youth Hostel, (Sai Kung) YHA Pak Sha O Youth Hostel, (Sai Kung) YHA Bradbury Hall Chek Keng Youth Hostel, and (Tsuen Wan) YHA Sze Lok Yuen Tai Mo Shan Youth Hostel</p>	<p>A. If announcement is made by the Hong Kong Observatory that the Red / Black Rainstorm Warning Signal is hoisted or Typhoon Signal No.3 or higher Storm Signal is likely to be hoisted between 12noon and 11pm on the check-in date, guests who make the reservation may change the staying date once for free. If the aforesaid warning or typhoon signal is lowered or cancelled before 12noon on the check-in date, guests who make the reservation have to check in as scheduled, otherwise they will be deemed as “no show” and no refunds will be made.</p> <p>B. If announcement is made by the Hong Kong Observatory that the Red / Black Rainstorm Warning Signal is hoisted or Typhoon Signal No.3 is likely to be hoisted during the stay. In house guests may choose to leave the hostel before it closes by informing the hostel staff; guests may change the staying date of those remaining nights once for free while the stayed nights will not be counted and are non-refundable. If guests decide to stay in the hostel, no refunds will be made.</p> <p>C. Concerning the adverse weather arrangements stated above, affected guests must contact our reservation center via email (info@yha.org.hk) to confirm the rescheduled check-in date within 5 working days from the day which rainstorm warning or typhoon signal was announced by the Hong Kong Observatory. The new check-in date must be within three months from the original check-in date. If the price of accommodation on rescheduled date(s) is higher than the original price, guests are required to pay the difference. If the price of accommodation on the rescheduled date(s) is lower than the original price, no refunds will be made.</p>

12. Disclaimer

HKYHA has made every effort to ensure the accuracy of all information on official website. However, HKYHA does not bear the liability for any errors or omissions. HKYHA reserves the rights for final decision. This document has been translated into Chinese. If there is any inconsistency or ambiguity between the English version and the Chinese version, the English version shall prevail.